

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Docket No. 8907

Application of:

LEE, Y.

Group Art Unit: 3623

Serial No. 09/782,149

Examiner: CHOI, PETER H.

Filed: February 14, 2001

For: **COMPUTER IMPLEMENTED CUSTOMER VALUE MODEL IN
AIRLINE INDUSTRY**

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT

Sir:

In response to the Decision on Appeal dated February 26, 2010, kindly amend this application as follows:

Amendments to the Claims appear in the listing of claims, which begins on page 2 of this paper.

Remarks/Arguments begin on page 10 of this paper.

CERTIFICATION OF FILING ELECTRONICALLY VIA EFS UNDER 37 CFR 1.8

I hereby certify that I have a reasonable basis for belief that this correspondence is being submitted to the United States Patent and Trademark Office via EFS (Electronically) on the date indicated below, and is addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Date of Submission April 26, 2010
Electronic Filing (EFS)

By: James M. Stover/
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